

Small print

Written by Administrator

The boring but essential bit **Catering small print**

- Minimum order 6 heads per buffet menu.
- Minimum order 2 heads per meal solution menu.
- Vegetarians and veggiequariums catered for, please indicate approx numbers when ordering.
- Plates, napkins, cups and any other ancillary items can be provided at a small supplement per head.
- We deliver on a range of platters, bowls, dishes, covered and ready to eat, please do not discard them as we will collect. Where items are not returned or are returned damaged we reserve the right to charge the full replacement cost. A refundable deposit may be required.
- Meal solutions are delivered chilled and come with reheating instructions.
- Although we will endeavour to fulfill all last minute orders, please whenever possible provide 48 hours notice.
- All prices exclude VAT.
- Order cancellation – should you need to cancel your order, please call 07796171008 before 4pm on the day before delivery. If cancelled after 4pm the order will be charged in full.
- Allergies – our recipes may change from time to time and therefore we strongly advise you to inform us of any allergies at time of ordering.
- Ingredients are subject to availability and we reserve the right to substitute alternatives if necessary. Where the main ingredient or dish is unavailable we will always try to contact you beforehand to discuss alternatives.
- Payment is required on delivery. Payment can be by cash, cheque or account. Business accounts can be set up.
- Delivery within the New Forest area is free of charge, subject to minimum order value of £20.00 and availability. Delivery to other areas, or where order value is less than £20.00, can be arranged but a delivery charge may be payable. Please contact us to discuss, cost will depend on location, size of order, time.

Kids Cookery Parties including Cupcake Decorating

By booking party you are agreeing to the following terms and conditions. Included in the price, all equipment, aprons and ingredients for all children.

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Payment

The requested deposit/payment should be made prior to the party commencing with the balance (if applicable) payable on the day of the Party. Booking confirmation will be provided on receipt of deposit. Cheques should be made payable to Nicola Goode.

Cancellation of Parties

The agreed rate for parties will be payable and is for the indicated set number of people. If you have less people attending the party, the full minimum booking price will still be payable. We will call/email you a week before the party to get final numbers attending. This will form the final booking number, on which we prepare food etc, therefore if less people actually attend on the day of the party the full minimum published price will be payable. We request that 24 hours notice needs to be given to us if a child is ill and if we are not informed then you will need to pay for that child in full. In the event of illness or changed circumstances, we will look to rearrange the booking. Should however, this not be possible, we will refund deposits, provided you give us 7 days notice. If you cancel with less than 7 days notice of the party starting, the deposit may not be refunded, as this will cover, administration and compensation costs. In the unlikely event we have to cancel a party, we will endeavour to provide a suitable alternative within a reasonable period of time or a full refund will be given.

Health and Safety

Our parties are hands on and all participants are expected to be aware and act appropriately given the risks. Personal loss, injury, damage, neglect or involvement to or by you and any other course/party attendee will not be the liability of Yum Cooking/Decorating Parties.

Special Dietary Health and Allergy Requirements

We will be happy to discuss party content with you to help you understand what is involved. If you have allergies please let us know in advance and note you attend at your own risk. If we are not advised of any Allergies in advance and we have not therefore prepared the ingredients accordingly, anyone with an Allergy may need to be excluded from the event, for safety reasons. If you or your child is affected by diabetes or epilepsy or any other issue/illness please let us know in advance.

T: 07796 171008

E: orders@loveyum.com

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